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## MISSION STATEMENT

Whybirds International is committed to providing professional furniture removals packing and storage services for its customers.

In doing so, Whybirds International has a team commitment to maintain a viable and sustainable business that works for the benefit of all its stakeholders and employees to provide ongoing profitability from fair, value for money quotations and contracts secured in a competitive working environment.

All procedures written and all work performed shall be done so with conscious focus on our impact on the environment. This includes efficient recycling of and re-use of packing materials, timber and crates.

All employees accept their share of responsibility for identifying customer needs and expectations and ensuring that the delivered level of customer service meets or exceeds these expectations.